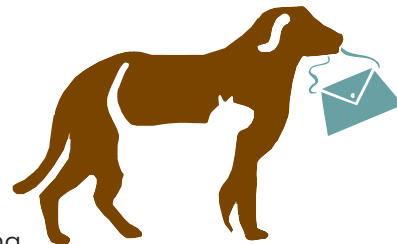


## 2nd Annual Purse Auction

What do champagne, purses and male models have in common? The 2nd Annual Purse Party for Pets at Green Island Country Club complete with a champagne brunch and purse auction. It was great fun and raised funds for the Columbus Hospice Pet Peace of Mind Program. The program provides veterinarian services, grooming and pet food for pets of Columbus Hospice patients who are financially or physically unable to do so on their own.

The live auction featured 30 gorgeous purses and the silent auction had 130 items from which to bid including gift certificates, pet baskets and many more purses. You never know what to expect from the models. This year's models were: David Carver, Chase Dodds, Ken Evans, Dr. Clark Gillett, Al Haynes, Skip Henderson, Jeff Oravic, Will Raymond and Brian Thomas. The auctioneer was Kelly Hagemes, CHPRN with Columbus Hospice.

Thanks to everyone who supported the event.



PERSPECTIVES





# President's Viewpoint



**Mike Smajd**  
*President/CEO*  
*Columbus Hospice, Inc.*

## Hospice Management

- President/CEO .....Mike Smajd
- Senior Vice President of Clinical Operations/COO .... Donna Morgan
- Vice President of Clinical Support .....Wanda Johnson
- CFO/Vice President of Finance .....Bob Tompkins
- Vice President of Marketing..... Diane Taylor
- Director, Columbus Hospice of Alabama ..... Brian Pawlowski
- Team Managers .....Karen Cole  
Martha Barfield  
Kelly Hagemes  
Cathy Pearson
- Admissions Manager ..... June Saint
- Director of Volunteer Services ..... Terri Roberts
- Patient Support Manager .....Reneé Thomas
- Director, Hospice House ..... Ginger Martin-King
- Director of Patient Financial Services .....Xavier Hands
- Director of Accounting & Benefits ..... Jan Beckman
- Director of Education..... Nancy Medlock

## Medical Team

- Mike Rallo, M.D., Medical Director
- Robert Murdock, M.D.
- Joy Adegbile, M.D.
- Colette Greer-Daniel, APRN
- China Phillips, APRN
- Valerie Little, APRN

## Board Officers

- Board Chair.....Donna Wiczorek
- Board Chair-Elect ..... Lance Brooks
- Secretary..... Shari Evans
- Treasurer ..... Jim Lipham

## The Promise of the New Day - The New Year

Each and every morning all of us can look forward to the dawning of a new day. Even on cloudy days we can look forward to a new day when we can start fresh.

As we begin 2011, Columbus Hospice, and Columbus Hospice of Alabama and the Hospice House can expect to continue to care for those at the end of life and help those families and caregivers begin a new 'day' in their lives.

We are grateful for the opportunity that our Columbus-Phenix City community gives as they allow us to care for their loved ones at the end of life. As an example, again in 2010 we cared for over 1,200 patients and saw our admissions increase by 4 percent over the previous year. In our 31 year history we have provided care for over 14,000 patients and families. This need will only get greater as our population continues to grow older. From studies that have been done we know that we provide end of life care to most that need it in Muscogee County. We have the challenge of providing a higher percentage of that care to the 14 other counties we serve.

We know that changes in how health care is financed will affect hospices as well as all other health care providers. We have to work to operate efficiently and in a manner that conserves our resources. We will need the help of many in our community to keep our community hospice healthy and open for our patients and families. Then, we will be confident that as each new day dawns, Columbus Hospice will be here for all who need us!

*Perspectives* is published for the contributors, volunteers and friends of Columbus Hospice, Inc., **Diane Taylor** and **Lynn Janney**, Editors.



Phone: 706.569.7992

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[www.columbushospice.com](http://www.columbushospice.com)

State of Georgia LIC # 106018H

State of Alabama LIC #011612



## Board of Directors

- |                     |                 |                |               |                 |                         |
|---------------------|-----------------|----------------|---------------|-----------------|-------------------------|
| Margaret Angell     | George Cussel   | Charles Harp   | Duke Miller   | Chris Peebles   | Antonio Rodriguez, M.D. |
| Jerry "Pops" Barnes | David Edwards   | Jerome Harrell | Terry Miller  | Roy Plummer     | Melba Spurlock          |
| Lance Brooks        | Shari Evans     | Jim Lipham     | Dick Nurnberg | Jean Richardson | Donna Wiczorek          |
|                     | Becky Goldsmith | Jim Martin     |               |                 |                         |





## Columbus Hospice Welcomes New CFO Bob Tompkins

Bob Tompkins recently joined the staff at Columbus Hospice as CFO & Vice President of Finance. His experience includes all aspects of managerial accounting operations, including treasury, financial reporting, auditing, budgeting, business process review, analysis, and fraud investigations. In addition to managing his own company where he conducted process assessments for the Department of Health and Human Services, audits for Centers for Medicare and Medicaid Services, and reviews for the FDIC Office of Inspector General, he has worked for Deloitte & Touche, LLP.

Bob received his BBA from the University of Georgia and holds the designations of Certified Management Accountant (CMA) and Certified Fraud Examiner (CFE).

Bob says, "I am excited to be at Columbus Hospice because I believe in the mission and want to work with people who want to make a difference."

## Physician's Corner

**Dr. Mike Rallo, M.D.**  
Medical Director  
Columbus Hospice, Inc.



## Why is Mom Confused? - Delirium

Chronic illness affects people in different ways. As disease progresses and organ failure begins, people begin having system-specific symptoms. With heart failure, most people would notice weakness and exercise intolerance and perhaps foot/leg swelling. With respiratory failure, shortness of breath will be the major symptom.

With brain dysfunction - brain failure, if you will - a person begins to have changes in normal behavior. They may become confused, suddenly much more forgetful than usual, begin hearing or seeing things that are not there (hallucinations) or become overly sleepy or appear sedated. This malfunction of normal brain activity is called *delirium*.

Unlike dementia, which is brain dysfunction that changes little from day to day, delirium is characterized by fluctuating degrees of mental impairment. In other words, the patient may seem perfectly themselves one minute only to demonstrate abnormal behavior a few moments later and then return again to normal sometime later.

Also unlike dementia, which is generally untreatable (certainly not curable in almost all instances), delirium can often be corrected. Delirium can be caused by many different things. In the elderly especially, infection is one of the most common causes and can in fact be the presenting sign of an infection. Other organ failure, especially kidney and liver failure can cause delirium. There are many drugs that can, in susceptible people, cause delirium also. Severe stress of any kind, such as a tragic event or depression can alter one's mental function. Primary diseases of the brain such as a stroke or a brain tumor can certainly cause delirium. Electrolyte imbalance or dehydration are also common causes. A sudden change in an elderly patient's environment can precipitate delirium such as entering a hospital where they are exposed to radical changes in their routine and are cared for by many "strangers".

Treatment of delirium can be very difficult. The first goal a doctor has in its treatment is to try to determine the cause as many cases are completely reversible with proper treatment (e.g. treating infection with antibiotics). In end-of-life care, it is sometimes not possible to completely correct delirium as the cause may be secondary to an untreatable condition such as kidney or liver failure which has not responded to treatment of that responsible condition. In these situations, medications to calm the patient who is extremely agitated are necessary to provide comfort and relief. Assisting the family of the patient through explanation of what is going on is also important as they are suffering too when they see their loved one "out of their heads".

Everyone has their own way of leaving this world, and those who suffer with delirium as they die, travel a very difficult road.

## Bereavement Support

Bereavement support services are offered to the public at no charge. Listed below are bereavement support services offered through Columbus Hospice.

- Individual counseling for adults, families and children. This is available at our office or in your home.
- Adult Immediate Grief support groups are offered for 13 months. Group days are:
 

Mondays	12:00-1:00 PM
Tuesdays	5:30-6:30 PM
- Healing Hearts Workshop is a 6 week class for those in the beginning stages of their grief journey.
- Holiday Hope is program designed for those having difficulty with grief during the holidays. This year's program will be held on November 17, 2011 at Columbus Hospice.
- GHPCO (Georgia Hospice & Palliative Care Organization) Conference this year is on Spirituality and End of Life. This will be held on April 13, 2011. Registration is required.
- Camp Hope for children 6-16, who have had a loss due to death will be held July 15-17. Registration is required.

For more information, to schedule an appointment or to register; Please contact either Robynn Chavez or Yolanda Clay at 706-569-7992. Remember: Grief is a journey, not an event.





# CARE AWARDS



## September - Dan MacMinn

Dan MacMinn, was chosen as the September CARE Award recipient and has been employed for 9 years as a chaplain for Columbus Hospice. Originally from Albany, Georgia, Dan came to Columbus Hospice because of a desire to work with individuals and families who were dealing with life limiting illnesses. "My grandmother died with cancer in South Florida under hospice care." "I saw how they made a difference for our family and I wanted to be able to give back to others", said Dan.



Dan's job philosophy is that he is part of a team that seeks to meet the goals and needs of each individual patient. This means making sure the care revolves around the patient and their needs and desires.

Dan is married to Becky and they have 1 daughter and 2 sons.



## October - Beth Hagues

"I feel I make a difference at Columbus Hospice because some of my life experiences help me empathize with my patients and their families." "I am always exploring various means to an end to help them learn how to cope with the big picture and the myriad of daily details," said Beth Hagues, October's CARE Award recipient. "No matter what the circumstances I take care of my patients as if they were my own family member."



Beth has been employed at Columbus Hospice for 1 1/2 years. She is highly regarded by her coworkers. She worked in a geriatric clinic and realized how difficult it was for some to simply "go to the doctor". That's why she enjoys taking care of patient in their home.

Beth is mother of three sons, Greg, Roger and Sam and a rescue dog named Bear.



## November - Marilyn Jones

Marilyn Jones, Admissions Support Nurse said she has worked at Columbus Hospice. . . "2 years, 8 months, 21 days, but who's counting?"



"Because hospice has a stereotypical bad stigma among many in the community, I feel I have made a difference to many patients." "It is a pleasure to simply educate and enlighten them about all of the many benefits of hospice care."

Marilyn says, "I am fulfilled everyday at the fact that I have assisted someone in achieving mental peace, physical relief, and medical assistance." "That is food to my soul".

She is the mother of (Pride) Jalyn and (Joy) Jonah and the wife of Jamie Jones. Congratulations Marilyn for your commitment to Columbus Hospice.



## December - Beverly Brown

Columbus Hospice House Registered Nurse, Beverly Brown received the December 2010 CARE Award, selected by her peers for excellence. Beverly has been employed with Columbus Hospice for 4 years. She said she desired a job that would allow her to truly serve and give to others.



She states, "I have work experience in mental health and long term care." "I have seen how changes or decline mentally and physically can effect how we see and treat others." Beverly is a servant and advocate for all her patients.

She also says, "I get pleasure from being able to do for others who sometime just want someone to listen." "I enjoy the people I work with and the beautiful peaceful work environment." "What more could anyone want?"

Beverly is married with 3 children. Congratulations!



## Notes of Thankfulness

"I could not have found better care and attention for my husband and my family. Each and every contact I had with staff was outstanding. They immediately attended to any need of my husband and my family. I pray that God will bless each of them; they are angels on earth."

*Mary Calhoun*

"My Mother got the best care anyone could get. Hospice was a blessing to me and all of my family. I thank God every day for your service.

The literature that was given was so helpful in making us understand the process of dying.

Again, thank you and May God bless you all."

*Jerry Parker*

"I don't think the general public knows how much hospice can help the caregiver. I know I did not know what all they could do to help me in taking care of my wife in her final days. It is a wonderful service that you provide. Please keep up the wonder work and service."

*Jerome Madison*

## Wish List

- Hair Combs (all shapes and sizes)**
- Nail clippers**
- Coloring Books and Crayons**
- Men's t-shirts and socks**
- Non-skid footies**
- Lap Blankets**
- Room Deodorizers**
- Twin Sheets**
- \$5 Walmart gift cards**
- Lotion**
- Plants for trail (azaleas, lantana, liriopie etc.)**



**COLUMBUS  
HOSPICE**

# Volunteer Spotlight

## DONNA FLETCHER



Donna Fletcher came to Columbus Hospice to volunteer because, "I wanted to return the favor that was given to me when I cared for my parents." "Like many, I dealt with the misconception that hospice meant giving up on loves ones and no longer fighting for their survival."

Donna said she has learned dying should be embraced just as we do every phase of life. "There is such an amazing clarity during this part of life that does not have to be opposed just

experienced, lovingly experienced," she said.

"There is always so much more to do. In a small way I am a part of a great team, encouraged by the 'Sun Beams' Lynn and Terri, they inspire the thinking that together we can be a light in darkness. "

"Since volunteering, "Donna says," I have answered a still small voice that has whispered in my ear for as long as I can remember. I returned to school this Fall to obtain the skills to work in

the medical field. It feels so right and I thank God for His direction in my life. I've already written a paper on Hospice Care and for my upcoming topic in speech class, I have chosen 'the Benefits of Hospice Care,'. "What can I say, it just feels right."

## Annie's Trail

### TIC's Labor of Love

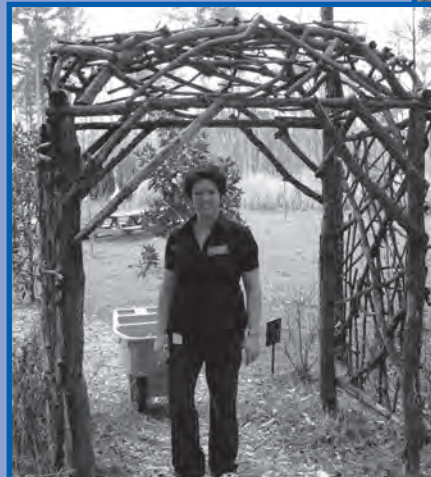


Annie's Trail was constructed in memory of employee, Talitha Barros' mom, Annie Smith. "She loved gardening, and was so kind to others." "She would have wanted family members to be able to enjoy the garden while here at the Hospice House", said Barros.

As you can imagine, keeping the trail spruced up is an ongoing task. Each President's Day TIC lends a hand to local non-profit organizations. This year they chose Columbus Hospice. Employees spent several hours, spreading mulch and cleaning Annie's Trail.

Thank you to the following employees: Wanda Rutledge, Mark Littleton, Pam Arnold, Jamie Brown, Kimberly Felton, Carla Rivera and Nakeysa Whitley.

We appreciate TIC's willingness to serve the community.



# Diary of a Pet Peace of Mind Volunteer

Submitted by Valerie Canepa



*April 2010.* It's 7 a.m. and my mission is to take two dogs to the groomer, drop them off, and then pick them up again later in the day. Their owner is confined to a wheelchair and does not drive. Armed with two sturdy pet carriers and Google map directions to the house, I am confident that I'll be at my office job by 8 a.m.

Until I see the dogs.

Both are friendly, sweet dogs, but I was told that one would be small and the other "medium." I have brought carrying cases for small and medium pets. But the Lab mix is about 6 inches taller than the door of the larger pet carrier.

I prod and push and attempt to bribe the oversized dog into the undersized carrier with a dog treat. No luck. The dog's owner, from her wheelchair in the kitchen, tries too, but the dog digs her haunches into the linoleum floor.



Rule #1 of the Pet Peace of Mind training program specifies that pets must be transported in carriers, for safety reasons. Which means I can't just throw the dog in the back and speed away.

"How about tomorrow?" I say to the owner. "I can get a larger carrier and come by at the same time tomorrow."

"Let's do it today," she says, setting the brake on her wheelchair and regrouping for another round with the stubborn dog. Although I have more muscle to apply to the task, she clearly has the edge in determination.

"Let's try again," she insists.

And at that moment, I learned an important lesson. For me, tomorrow is just another day at the office. Yet for a patient in hospice care, tomorrow is a goal and not a given. Decisions about life and living, even seemingly minor ones, must be made today.

After about an hour with the Lab mix, I surrender. I have no choice but to walk the dog to the car and tie her up in the back seat. (The smaller dog is safely in a carrier.) And a few hours later, I bring home two clean and happy dogs to a grateful owner.

There are 20 volunteers in the Pet Peace of Mind program, according to Terri Roberts, Director of Volunteer Services. She says we are of all ages and backgrounds, with a common love of animals. In the year since the pet program

was launched at Columbus Hospice, 32 pets have been served. Most of them are dogs. Volunteers take them to the veterinarian for shots, to PAWS for neuter and spay services and to local groomers for clipping and bathing. Columbus introduced its program in early 2010 with a \$5,000 grant from Banfield Charitable Trust. The idea originated at Hospice of Green County in Tulsa, where hospice team members had discovered that in times of serious illness, patients lacked the financial resources or transportation to care for their beloved pets. In other cities, the program has expanded to include pet adoption help after a patient dies. Roberts hopes to do that here.

I enjoy the work because it gives me a chance to help people and pets at the same time. Roberts says many Columbus Hospice employees are pet lovers. In fact, more than a few pets that once belonged to hospice patients now live with Columbus Hospice employees. She says the Pet Peace of Mind program has helped the organization recruit volunteers who were apprehensive about working at the hospice house.

*June 2010.* I am en route to Smiths Station for a big job. Two dogs, two cats -- and "be careful because one of the dogs tends

*Continued on Page 18*

## HELP WANTED

**Position Available:**

Dedicated Volunteers

**Qualifications:**

Must possess a degree of kindness.  
Organization seeking someone with experience in helping others in need of compassion and companionship.

**Benefits Package:**

Making a difference in the lives of Columbus Hospice patients and their families.  
Spending time with someone who needs an extra hand to hold.  
Continuing education on numerous interesting topics.  
Being a part of an organization that genuinely cares for our community.  
Great fellowship among volunteer group.

**Pay:**

You have not lived until you have done something for someone who can never repay you.

**For more information on this position, please contact Terri Roberts at 706-243-0044.**



Hope to many...

## Columbus Hospice & Columbus Hospice of Alabama

By Donna Morgan, Sr. Vice President of Clinical Operations

Hospice. . . that word gives hope to many, but fear to some. Too often we hear, "we're just not ready for hospice yet." Hearing that it is time for hospice is definitely a frightening thing, and yet, if someone has cared enough about you or someone you love to suggest that hospice might be able to help, it really is time to talk about hospice.

We prepare so much in life for birth, but understandably, it's not a pleasant thing to prepare for death. And yet, preparing can bring comfort, peace, support, and perhaps surprisingly, better health care. Hospice is about giving aggressive care and support when it is most needed.

Hospice is paid for by Medicare, Medicaid, Tricare, VA and other insurance programs, although hospice is also fully available for those without insurance coverage. Columbus Hospice has provided care to residents of Chattahoochee Valley for thirty two years without charging patients or their families for hospice care.

Everyone believes that hospice is only for people with cancer but that just isn't true. Hospice care is for anyone who has been told "there isn't anything more we can do about your illness." Our patients may have any type of illness, such as disease of the heart, lungs, kidney, liver, Alzheimer's, cancer and any other illness that isn't getting better.

Columbus Hospice is available 24 hours a day, 7 days a week, with care by educated and trained nurses, nursing assistants, social workers, chaplains, physicians, counselors and volunteers. Our hospice care is available in both Georgia and Alabama. When hospice provides care, we pay for the medications, medical equipment, medical supplies, and all care by staff—you and your family are not faced with doing without the things that you need, and all are delivered to your home.

Care is provided wherever you live, so whether it's in your own home, the home of a relative, a nursing home, assisted living facility, personal care home, hospital, or our own 25 bed Columbus Hospice House located at 7020 Moon Road in Columbus, you continue to see your own physician if you wish and yet if you prefer to see a hospice physician, or one of our two full-time hospice physicians who will make visits to see you at home.

Columbus Hospice and Columbus Hospice of Alabama is just what you need, just when you need it. If you want to talk with someone about your questions any time of the day or night, call 706-569-7992 and ask to speak to a nurse about hospice care. We're here when you need it most.



## Ebbie Tompkins Sworn in as a Member of the American Red Cross

Ebbie Tompkins, RN, BSN, CHPN, Columbus Hospice and Palliative Care Liaison, was recently sworn in as a member of the American Red Cross Minority Board in Atlanta, Georgia and appointed as its Treasurer.

She has actively participated to raise awareness of the critical blood shortages in the state of Georgia. In 2010, she worked with the American Red Cross, along with community organizations to include Columbus Hospice, to increase awareness of the blood shortage by hosting an art contest for local students.

Recently, Ebbie's involvement in the Red Cross provided her the opportunity and pleasure to meet Vice Admiral Regina M. Benjamin, Surgeon General to the United States.



Lois Williams, Steve Tennant, Vice Admiral Regina M. Benjamin Surgeon General of the United States, Ebbie Tompkins and Cheryl Swanyer

## Lynn Brown Named 2010 Employee of the Year

(The following is an excerpt of the presentation for 2010 Employee of the Year, given by Talitha Barros, 2009 Employee of the Year)

"There are certain standards that we all must meet but the folks that go above those standards are the ones we need to model our lives after. This person has an energy that is positive and motivating an enthusiastic attitude, compassionate touch and a gentleness that shows the genuine love she has for the patients and their families. Always a team player even works extra shifts when needed. Never takes away the patients dignity in all areas of care. She is willing to do what the patient needs never a job to big or small."

"I can imagine her daily prayer goes something like this...."

Please give me the words to say, the gentleness of smiles the tenderness of touch that will be needed to help someone today. Give me the strength to carry their burdens and the courage to stand strong for whatever my patient needs.

"This person is one that families are drawn to and respect. She is a resource for whatever is needed. She has great communication skills and attention to detail."

"By personal experience I've seen the care she gives. She is one you would want to take care of you or your family."

"The Bible says, 'good deeds that are done in secret will be rewarded openly'.... it is my great privilege to announce Terry "Lynn" Brown as the Employee of the Year 2010!!!"



Talitha Barros and Lynn Brown



# Frequently Asked Questions About Hospice

Donna Morgan, Sr. VP Clinical Operations/COO

## **My physician has told me that my chemotherapy and radiation therapy won't cure my disease, but they might make some of my symptoms improve. Can I have Columbus Hospice and still have palliative chemotherapy and radiation therapy?**

Yes, when the treatments provided through your physician are intended to improve quality of life by making symptoms more tolerable, then Columbus Hospice will cover those treatments. People have heard that hospice is about "giving up," but actually, Columbus Hospice care often helps people feel like living better and longer.

## **I want to see my physician while I'm receiving my hospice benefit. Is that possible?**

Yes, as long as you can travel to see your physician, you may. Your physician may also visit you in your home, or wherever you are receiving your hospice care. In addition, Columbus Hospice has two full-time physicians and three full-time nurse practitioners who make home visits as needed and as requested.

## **I've heard that some people get "extra help" in their homes. How do I get that care?**

There are four levels of care in the hospice benefit:

- routine home care: you live wherever you call home, such as your own home, the home of a relative, a personal care home, or even a nursing home or assisted living facility
- respite care: sometimes your family and friends may need time away to rest or take care of other business, and Columbus Hospice can provide up to five days of respite in the Columbus Hospice House or in area nursing homes
- inpatient care: sometimes symptoms can't be controlled at home, and when that happens you can come into the Columbus Hospice House or into an area hospital to have your symptoms treated; when you are doing better, you return home
- continuous care (temporary care): this is the "extra help" you've heard of, and this care is provided when there is a medical crisis that needs special attention and treatment. Hospice staff come into your home (or nursing home/assisted living facility) to stay by your side until the symptoms are better controlled. Columbus Hospice has a specialized team that provides temporary care, to make sure that the care you receive is adjusted to your unique medical crisis needs

## Partnership Pride

By Kelly Hagemes, RN, CHPN  
Nursing Home and Assisted  
Living Team Manager

Over 25% of Americans spend the "final chapter" of their lives in nursing homes and assisted-living facilities. Research supports that hospice care is under utilized in these types of care settings due to lack of education and awareness in the community. Hospice in nursing homes and assisted-living facilities can provide high quality end-of-life care and offers benefits such as reduced hospitalizations and improved pain management. Most importantly, it allows a person to remain in the care setting that he or she calls "home." Columbus Hospice is proud of our partnerships with area nursing homes and assisted-living facilities. To honor these relationships, an appreciation luncheon was held on Tuesday, March 1, 2011 in Columbus Hospice's Community Room. Representatives of these facilities enjoyed a nice meal followed by a guided tour of our inpatient unit. A special thank you to our staff and volunteers for making this event a success!



## 2010 Hope for the Holidays Toy and Clothing Drive

by Sheree Stewart, RN Columbus Hospice

Columbus Hospice and Columbus Hospice of Alabama, decided to provide hope and make the holidays a little brighter for the less fortunate children in our community by sponsoring a toy and clothing drive. Contributions were made by Columbus Hospice's employees and their family and friends, Columbus Hospice's volunteers, the Rotary Club of North Columbus, the ROTC and Newspaper Staff of Northside High School. Hundreds of toys and clothes and over \$1500.00 in cash and gift cards were collected. A teenage patient and several children and grandchildren of Columbus Hospice's patients received gifts. The children at Our House at Carpenter's Way Ranch, Damascus Way, Hope Harbour, Open Door Community House, and Russell Co. Department of Human Resources also received gifts.

We appreciate everyone who participated in this drive to make others' holidays brighter.



# AUGUST 1, 2010 TO FEBRUARY 28, 2011 ACKNOWLEDGEMENTS



## Honor

**Mr. and Mrs. Wayne B. Anthony**  
Mrs. Joyia A. Clayton

**Mr. and Mrs. W. J. Barrs**  
Metro South Brokerage Agency

**Ivie Bowman**  
Mr. Larry B. Dendy

**Kimberlee Bowman**  
Ms. Ivie D. Bowman

**Mr. and Mrs. Ricky and Mary Bowman**  
Ms. Ivie D. Bowman

**Tom Breazeale**  
Mr. and Mrs. Stephen and  
Georgie Pagano

**Martha Bush**  
Mr. James M. McAuliffe

**Mr. and Mrs. Larry and Cyndi Butler**  
Ms. Ivie D. Bowman

**Stephen T. Butler**  
Mr. and Mrs. James A. Grant

**Melissa Cason**  
Ms. Shannon Gill

**Mary K. Chappell**  
Mr. and Mrs. Bryon and  
Susan Langford

**Angela Clifton**  
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Metro South Brokerage Agency

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**Mrs. Jo L. Cullifer**  
Ms. Joan P. Jones

**Harold Culpepper**  
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**George Cussel**  
Ms. Kris Dobbs

**Pat Cussel**  
Ms. Kris Dobbs

**Janet W. Davis**  
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**Alexander Deblond**  
Mr. and Mrs. James A. Grant

**Julie Dendy**  
Ms. Elizabeth N. Clifton

**Mr. and Mrs. Larry and Gail Dendy**  
Ms. Elizabeth N. Clifton

**Dr. and Mrs. Peter Dichiaro**  
Metro South Brokerage Agency

**Ruth Duke**  
Mr. Curtis Duke, Jr.

**Mr. and Mrs. Alan Ehrlich**  
Metro South Brokerage Agency

**Ms. Mildred H. Fagen**  
Metro South Brokerage Agency

**Dr.'s James and Twila Floyd**  
Metro South Brokerage Agency

**Vicki Fowler**  
Mr. and Mrs. David and  
Terri Roberts

**William Fowler**  
Mr. and Mrs. David and  
Terri Roberts

**Ruby Henson**  
Ms. Joan P. Jones

**Gwendolyn Hitzman**  
Ms. Marina Reath

**Mr. Jay Hobson**  
Metro South Brokerage Agency

**Judy Hollington**  
Ms. Evelyn B. Riley  
Mr. Richard V. Saunders, Sr.

**Larry Hollington**  
Ms. Evelyn B. Riley  
Mr. Richard V. Saunders, Sr.

**Sandra D. Hurst**  
Mrs. Betty H. Cummings

**Mr. and Mrs. Mose W. Stuart, III**  
Metro South Brokerage Agency

**Heith Jackson**  
Mr. and Mrs. Rodney and  
Judy Hinton

**Lynn Janney**  
Ms. Mary L. Sweatman

**Retina Jones**  
Ms. Elizabeth M. Kissel

**Mr. and Mrs. George Thompson, Jr.**  
Metro South Brokerage Agency

**Patricia King**  
Ms. Mary L. Sweatman

**Mr. and Mrs. Sid Levine**  
Metro South Brokerage Agency

**Mr. James Lowder**  
Metro South Brokerage Agency

**Mr. Thomas Lowder**  
Metro South Brokerage Agency

**Gloria Martin**  
Mr. and Mrs. Keith and  
Donna Weeks

**Theresa McCormick**  
Mrs. Betty H. Cummings

**Brenda McGlinchey**  
Ms. Ann Brode

**Mr. Richard McGowin**  
Metro South Brokerage Agency

**Gail McNair**  
Mrs. Hanna Webster

**Nick McNair**  
Mrs. Hanna Webster

**Eloise Morris**  
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# How Do I Select a Hospice?

Donna Morgan, Sr. VP Clinical Operations/COO

There are differences between hospices, and a hospice organization won't be able to explain to you what makes their competitor hospices different – only each hospice can tell you what they can do for you, not what others can or won't do for you. Ask these questions of each hospice provider you are considering:

- Is the care available 24 hours a day, 7 days a week?
- How soon after I request hospice will I start receiving care? (how soon will someone from hospice come to me after my physician gives the referral for admission?)
- What are the requirements for admission? (there should be only one: that a physician certify a life expectancy of 6 months or less)
- Can the hospice take care of me wherever I live? (at home, in a nursing home, in an assisted living facility, a hospital, a hospice facility)?
- Will the hospice provide support to involved family members?
- Are all related needs (medications, equipment, supplies, care) covered by the hospice?
- Can I see my own physician?
- Will a hospice physician visit me at home if I prefer?

It's your life. Take the time to make the choices that are right for you when you select a hospice care provider.

## Pet Peace of Mind Volunteer

*Continued from Page 6*

to nip," according to the e-mail from Lynn Janney, the volunteer assistant.

The four Smiths Station pets are small enough to cram into my vehicle, and we are off to the vet in Phenix City. One of the cats is diabetic. One of the dogs has arthritis in his back legs. At the home, they romp around together and the two dogs fight for the best spot next to their owners, either on the couch or in a reclining chair. For this assignment, which requires a couple of trips to the vet over the course of a few weeks, all my interaction is with the caregiver, whose husband is in a hospital bed in the bedroom. On my last visit, he is unable to respond when I say hello to him. His wife of 35 years says his condition deteriorated quickly. A few days later, he dies and I attend the visitation, where I see a slide show of favorite family photos throughout the years. The pets brought joy to this family, and I

know they will bring comfort to them as they grieve.

The Pet Peace of Mind program is financially self-supporting. After the initial grant of \$5,000, another \$6,000

was raised through a Purse Party for Pets in 2010. The program currently has a cash balance of about \$20,000, thanks to fundraising and private donations. The money is used to pay groomers and veterinary care providers who wish to support Columbus Hospice through discounted services. Typically, the patient's social worker will determine if a patient needs the help of the Pet Peace of Mind program, but anyone can make a referral.

*December 2010.* I have three assignments in nine days, all of them in Columbus. There is an extremely cute Chihuahua named Brownie who needs to be groomed but has to first be gently extricated from his owner, an elderly woman who is lying on

a bed in the living room. There is a shaggy mutt of indeterminate breed who returns from the groomer a handsome silver Shih Tzu. And there is the charming little dog who looks exactly like a Chihuahua but whose owner insists she's a Golden Retriever mix.

The homes I visit are modest, but they are toasty warm from space heaters and furnaces cranked up full blast. Christmas decorations are up and God's graces are abundant. As I wish the families a Merry Christmas (and give a farewell pat to the dogs and cats), my heart is full of joy for all of them.

If you're interested in volunteering for the Pet Peace of Mind program, call Terri Roberts, at 706-243-0044, or e-mail her at [t.roberts@columbushospice.com](mailto:t.roberts@columbushospice.com). To read more about the Pet Peace of Mind program nationwide, go to [petpeace.blogspot.com](http://petpeace.blogspot.com).



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For information contact:

Diane Taylor, 706-243-7506 or [d.taylor@columbushospice.com](mailto:d.taylor@columbushospice.com)

July 23, 2011



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